

Dear Citrix users, please be noticed that you need Finnair MFA registration for being able to login on Citrix!

Make MFA registration:

1. Select the link '**Check or Register MFA**' on login page. You will be routed on <https://myaccount.microsoft.com>. Please enter your credentials provided by Finnair in a format firstname.lastname@finnair.com and enter your password.
2. After login, select UPDATE INFO under Security Info
3. Select Add method
4. Select the desired method (authenticator app is the most preferred)
5. Follow the installation wizard

After you have done MFA registration, you can login to Finnair Citrix and after you have entered your credentials on Citrix login screen, it will prompt you a secondary authentication according your choice (authenticator app, text message). Once the secondary authentication is validated, your login will be accepted on Citrix.

If you need to change authentication method later, you can follow the same steps.

Please do not hesitate to contact Finnair Help Desk in case you face problems.

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